Gary Rousseau

Cybersecurity Analyst | Network+ | Security+ | CySA+ | CSAP

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**Professional Summary**

Certified Cybersecurity Analyst with 2+ years of IT experience and one year of hands-on security operations in a higher education environment. Skilled in threat detection, log analysis, incident response, and vulnerability management. CompTIA-certified in Network+, Security+, CySA+, and CSAP, with a strong foundation in blue team methodologies and SIEM technologies. Proven ability to work independently, communicate effectively with cross-functional teams, and maintain strong security posture in remote-friendly environments. Passionate about transitioning to a fully remote cybersecurity role in the private sector.

**Skills**

**Certifications:** CompTIA Network+, Security+, CySA+, CSAP

**Security Tools:** Microsoft 365 Defender, WatchGuard, Arctic Wolf, Action1, VirusTotal, DNS Filter

**Administration:** Active Directory, Entra ID, Windows Server, Linux, macOS

**Scripting & Automation:** Python (Basic), PowerShell (Basic scripting and automation), KQL (Basic)

**Frameworks & Compliance:** MITRE ATT&CK, NIST, ISO 27001, PCI-DSS, HIPAA, GDPR, FERPA

**Projects:** <https://github.com/gary-R314>

**Work Experience**

Cybersecurity Analyst, Bristol Community College, Fall River, MA January 2025 - Present

* Monitor and investigate security alerts in Microsoft Defender, responding to incidents from risky user activity to confirmed phishing.
* Manage campus-wide endpoint patch management using Action1, maintaining 95%+ compliance with patching SLAs.
* Administer KnowBe4 security awareness training, increasing completion rates to 100% and reducing phishing click rate by 15% in six months.
* Configure and enforce DNSFilter policies, ensuring compliance with institutional content filtering requirements.
* Perform PII discovery scans to prevent unauthorized exposure of sensitive data, maintaining FERPA and industry compliance.
* Author and maintain a Cybersecurity Analyst Playbook with SOPs for incident handling, ensuring consistent, repeatable processes.

Service Desk Technician, Massachusetts Maritime Academy, Bourne, MA September 2023 - January 2025

* Delivered Tier 1–2 technical support for 500+ users in a hybrid support environment via phone, email, and ticketing (Fresh Service)
* Administered Active Directory accounts, password resets, and permissions to maintain secure access across systems
* Identified and escalated phishing, malware, and suspicious network activity to security analysts, contributing to early threat containment
* Assisted with patch management and antivirus deployment across Windows and macOS systems
* Promoted cybersecurity awareness through user education and training, helping reduce helpdesk tickets by 15%

**Education**

Bristol Community College, Fall River, MA University of Massachusetts, Amherst, MA

Cybersecurity Certificate - 2023 B.S. Environmental Science - 2010